UDIO I NETWORKS

TECH SUPPORT

Using Ground Start Lines with TWOx12 Analog Version

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Some users order Ground Start analog lines for use with the TWOx12. The reason is that this is one way to get a telephone line that can receive calls but will not dial out with normal equipment (a better way to achieve this would be to order lines that have an "outgoing calls barred" class of service).

The TWOx12 analog normally tests for the presence of loop current, and lines that have passed this test are shown as "idle". Versions 1.09 and later allows the user to bypass this loop current test, thereby allowing compatibility with Ground Start lines for incoming calls.

For information on upgrading the software in your TWOx12 please visit the following URL: <u>http://www.telos-systems.com/support/software.htm</u>.

How to program the TWOx12 to ignore loop current status:

- 1. Press the *TELCO* button once.
- 2. Scroll down using the $\langle \nabla \rangle$ button until you get to the menu item called "Current Check".
- 3. Press the *SEL* button once.
- 4. Scroll to the desired options using the $\langle \nabla \rangle$ and $\langle \Delta \rangle$ keys until the desired option appears and press *SEL* again. The options are:
 - NO All lines will show idle regardless of the presence or absence of a line.
 - *YES* Lines will be tested for loop current. If loop current is detected the "idle" Status Symbol[™] will be displayed.

Thank you for your support of Telos Systems. For assistance please call us at +216 241-7225 or email support@telos-systems.com, or europe@telos-systems.com.