

Priority Lines Feature on TWOx12

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We are happy to announce the addition of a “Priority Lines” feature to the TWOx12. This feature is supported on version 1.06 and later. NOTE: A more flexible version of this feature is available in Software version 3.0 and later, and is configure from the Desktop Director. For Details on this, and other 3.0 features see the TWOx12 Manual version 2.0 available here: <http://www.telos-systems.com/support/manuals.htm>

For information on upgrading the software in your TWOx12 please visit the following URL:
<http://www.telos-systems.com/support/software.htm>

How it works:

Designating one or more pairs of lines as “Priority Lines” will have two effects on how those lines operate:

1. Priority lines are not locked out when the “Block All” function is used.
2. When ringing, priority lines activate a “Priority Ring Out” output on the rear of the TWOx12.

The following revised pinout chart should be used in place of the chart shown in Section 2.9 of the TWOx12 version 1.0 manual:

PIN	FUNCTION
1	Ground
2	Priority Ringing Out
3	Record Start Out
4	Record Stop Out
5	N/C
6	<Reserved>
7	Ring Mute In
8*	+5 VDC (400 mA max)
9	N/C
10	User Out (Dump)
11	Ringing Out
12	N/C
13	<Reserved>
14	<Reserved>
15	N/C
*	This power pin is in parallel with pin 3 of the SAA ports

Note: Pin 11 (Ringing Out) will continue to indicate if *any* line, priority or not, is ringing.

How to activate

1. Press the TELCO button once.
2. Scroll down using the <▼> button until you get to the menu item called “Priority Lines”.
3. Press the SEL button once.
4. Scroll to the desired options using the <▼> and <▲> keys until the desired option appears and press SEL again. The options are:
 - NONE – No lines are treated as Priority Lines
 - 11-12 – Lines 11 and 12 are treated as Priority lines, and will be excluded from Busy All and will activate the Priority Ringing output when ringing.
 - 9-12 – Lines 9, 10, 11, and 12 are treated as Priority lines and will be excluded from Busy All and will activate the Priority Ringing output when ringing.

Thank you for your support of Telos Systems. For assistance please call us at +216 241-7225 or email support@telos-systems.com, or europe@telos-systems.com.